

**Spend your Consumption Vouchers with Octopus Card Promotion 2022 –  
Terms & Conditions (these “Terms and Conditions”)**

1. This promotion, consisting of the “Welcome Offer Promotion” (as referred in Clause 5) and the “Spend and Earn Promotion” (as referred in Clause 6) (collectively, this “**Promotion**”), is organised by Octopus Cards Limited (“**OCL**”) and open to you, as a customer of OCL, who meet the eligibility criteria set out in these Terms and Conditions.
2. By participating in this Promotion, you are deemed to have read, accepted and agree to be bound by these Terms and Conditions.
3. Conditions of Issue of Octopus, Schedule of Fees and Guidelines relating to the use of Octopus, Terms of Use of Octopus App and other terms and conditions of use published by OCL at [www.octopus.com.hk](http://www.octopus.com.hk) and/or in Octopus Mobile App, as amended from time to time, shall apply to this Promotion.
4. “Octopus”, “Octopus Wallet”, “Octopus Mobile App”, “Automatic Add Value Service” and “Stored Value Limit” referenced in these Terms and Conditions are defined in the Conditions of Issue of Octopus. In these Terms and Conditions, the meaning of a defined term is equally applicable to the singular and plural forms of the defined term.
5. Welcome Offer Promotion
  - 5.1 The Welcome Offer Promotion, the first part of this Promotion, starts at **00:00 on 23 June 2022** (Hong Kong time) and ends at **10:00 on 26 July 2022** (Hong Kong time) (both dates inclusive).
  - 5.2 Subject to these Terms and Conditions (including Clauses 5.3, 5.5, 8 and 11), if you: -
    - 5.2.1 have successfully completed the registration (the “**Registration**”) between **23 June 2022 and 23 July 2022** (both dates inclusive) for the first time for receiving the consumption voucher (the “**Consumption Voucher**”) under 2022 (Phase II) Consumption Voucher Scheme (the “**2022 CVS**”) of the Government of the Hong Kong Special Administrative Region (the “**Government**”) by registering your Octopus and the Octopus number via the Government’s central registration system ([www.consumptionvoucher.gov.hk](http://www.consumptionvoucher.gov.hk)) (the “**Eligible Octopus**”);
    - 5.2.2 have never registered for receiving any Consumption Voucher under the Consumption Voucher Scheme in 2021 (the “**2021 CVS**”) using Octopus;
    - 5.2.3 have been approved by the Government to receive the Consumption Voucher under the 2022 CVS with the Eligible Octopus by **7 August 2022**; and
    - 5.2.4 have successfully registered your Eligible Octopus in the Octopus Mobile App so that the Eligible Octopus number will appear on the card list under the “Consumption Voucher” section in the Octopus Mobile App at or before **10:00 on 26 July 2022** and such Eligible Octopus number remains so appeared in the Octopus Mobile App as at **10:00 on 26 July 2022**,you will be considered a successful participant under the Welcome Offer Promotion (each an “**Eligible Welcome Offer Customer**”) and will be eligible to receive an offer of a top-up value of **HK\$30** (the “**Welcome Offer**”) to be credited to the Eligible Octopus.
  - 5.3 For the avoidance of doubt, an Eligible Octopus shall include your relinked Octopus which is used in amending your registration record for the 2022 CVS in the case that your Octopus registered under the 2022 CVS has been returned or lost, or has malfunctioned. Each Eligible Welcome Offer Customer can enjoy the Welcome Offer only once in the Welcome Offer Promotion.
  - 5.4 The Welcome Offer will be made available for your collection by you, as an Eligible Welcome Offer Customer, with the Eligible Octopus from **10 August 2022 onwards in batches until 10 September 2022** (Hong Kong time) (both dates inclusive).

5.5 The relevant records provided by the Government to OCL shall be final and conclusive for the purpose of determining the eligibility of the Welcome Offer set out in Clauses 5.2.1, 5.2.2 and 5.2.3; and the relevant records of OCL shall be final and conclusive for the purpose of determining the eligibility of the Welcome Offer set out in Clause 5.2.4.

## 6. Spend and Earn Promotion

6.1 The Spend and Earn Promotion, the second part of this Promotion, starts at **00:00 on 7 August 2022** (Hong Kong time) and ends at **23:59 on 30 September 2022** (Hong Kong time) (both dates inclusive) (the “**Spend and Earn Promotion Period**”).

6.2 Participation in the Welcome Offer Promotion is not a prerequisite for participation of the Spend and Earn Promotion. To participate in the Spend and Earn Promotion, subject to these Terms and Conditions, you have to be approved by the Government to be eligible to receive the Consumption Voucher under the 2022 CVS with your Octopus (including an Eligible Octopus or an Octopus registered under the 2021 CVS, or a relinked Octopus which is used in amending the registration record for the Consumption Voucher Scheme in the case that such Octopus or Eligible Octopus, as the case may be, registered under the 2021 CVS or 2022 CVS has been returned or lost, or has malfunctioned) (collectively the “**CVS-registered Octopus**”) by **7 August 2022**.

6.3 The relevant records provided by the Government to OCL shall be final and conclusive for the purpose of determining the eligibility set out in Clause 6.2 above.

6.4 Subject to these Terms and Conditions (including Clauses 6.3, 6.8, 8 and 11), you will be eligible to receive a stamp (each a “**Stamp**”) if you have conducted an Eligible Transaction (as defined in Clause 6.7) during the Spend and Earn Promotion Period. If you receive a cumulative of 8 Stamps, you will be eligible to receive a spending incentive of a top-up value of HK\$50 (the “**8 Stamps Spending Incentive**”) to be credited to your CVS-registered Octopus (each an “**Eligible 8 Stamps Spending Incentive Customer**”). If you receive a cumulative of 12 Stamps, you will be eligible to receive a spending incentive of a top-up value of HK\$150 (the “**12 Stamps Spending Incentive**”) to be credited to your CVS-registered Octopus (each an “**Eligible 12 Stamps Spending Incentive Customer**”). The 8 Stamps Spending Incentive and the 12 Stamps Spending Incentive are collectively referred to as the “**Spending Incentive**”; and the Eligible 8 Stamps Spending Incentive Customer and the Eligible 12 Stamps Spending Incentive Customer are collectively referred to as an “**Eligible Spending Incentive Customer**”. The table below sets out the amount of Spending Incentive corresponding to the number of Stamps received cumulatively:

<b>No. of Stamps Received Cumulatively</b>	<b>Spending Incentive</b>
8	HK\$50
12	HK\$150 (Remark: If you also receive the 8 Stamps Spending Incentive of HK\$50, you may enjoy a total Spending Incentive of up to HK\$200 under the Spend and Earn Promotion.)

6.5 Existing customers registered for receiving Consumption Voucher under the 2021 CVS using Octopus as approved by the Government will be granted 5 Stamps automatically upon the commencement of the Spend and Earn Promotion.

6.6 You can check your status of Stamp collection in the Octopus Mobile App in accordance with the steps as illustrated below:

- 6.6.1 Log in to the Octopus Mobile App and tap “Consumption Voucher” icon on home screen;
- 6.6.2 Tap “Spend and Earn” icon and select the CVS-registered Octopus number; and
- 6.6.3 Check your Stamp collection status and records for the Eligible Transaction(s).

In order to check your status of Stamp collection in the Octopus Mobile App, your CVS-registered

Octopus has to be successfully registered in the Octopus Mobile App, with the “Past 3-month Records” and “Consumption Voucher Spending Details” functions enabled. Please note that such registration in the Octopus Mobile App is not an eligibility criteria for receiving the Spending Incentive. You can also visit the Octopus Consumption Voucher website at <https://voucher.octopus.com.hk/en/form/enquiry> and enter the CVS-registered Octopus number to enquire your Stamp collection status.

## 6.7 Definition of Eligible Transactions

- 6.7.1 An “**Eligible Transaction**” refers to a single successful payment transaction that deducts HK\$200 or above from the CVS-registered Octopus to pay for the purchase of goods and/or services which falls within the eligible transactions as defined in the Government under the Consumption Voucher Scheme, except for payment of fare, fee, surcharge or ticket for public transport services and payment of car park facilities. An Eligible Transaction does not include any add value transaction (whether through Automatic Add Value Service, cash reload or otherwise). If any dispute arises out of the types of goods and/or services for which payment is accepted as an Eligible Transaction, the decision of OCL shall be final and conclusive.
- 6.7.2 An Eligible Transaction does not include a payment transaction of which the related transaction data has not been received or obtained by OCL from the relevant merchant at the time when OCL conducts data processing for fulfillment under the Spend and Earn Promotion or a payment transaction that is eventually cancelled.
- 6.7.3 Where a CVS-registered Octopus malfunctions, is lost or stolen or becomes invalid for whatever reason(s) during the Spend and Earn Promotion Period, any and all payment transaction(s) and payment amount(s) recorded on such malfunctioned, lost, stolen or invalid CVS-registered Octopus during the Spend and Earn Promotion Period will not be considered as Eligible Transactions.
- 6.7.4 The time of completing the Eligible Transactions and the value thereof as recorded in the transaction data received by OCL from the relevant merchants shall be final and conclusive for the purpose of the Spend and Earn Promotion, including, but not limited to, for determining the eligibility for receiving the Stamp or the Spending Incentive under Clause 6.4 above.
- 6.8 The 8 Stamps Spending Incentive of HK\$50 will be offered on a first-come, first-served basis, as determined by the time of completing the Eligible Transaction which results the grant of the 8<sup>th</sup> Stamp as recorded by OCL during the Spend and Earn Promotion Period, and is limited to the first 1,000,000 Eligible 8 Stamps Spending Incentive Customers (the “**8 Stamps Spending Incentive Quota**”); whilst the 12 Stamps Spending Incentive of HK\$150 will be offered on a first-come, first-served basis, as determined by the time of completing the Eligible Transaction which results the grant of the 12<sup>th</sup> Stamp as recorded by OCL during the Spend and Earn Promotion Period, and is limited to the first 1,000,000 Eligible 12 Stamps Spending Incentive Customers (the “**12 Stamps Spending Incentive Quota**”). The 8 Stamps Spending Incentive Quota and the 12 Stamps Spending Incentive Quota are counted independently of each other and receiving the 8 Stamps Spending Incentive is not a prerequisite for receiving the 12 Stamps Spending Incentive. The relevant Spending Incentive will not be offered once the 8 Stamps Spending Incentive Quota or the 12 Stamps Spending Incentive Quota is reached respectively.
- 6.9 The relevant Spending Incentive will be made available for your collection by you, as an Eligible Spending Incentive Customer, with your CVS-registered Octopus within 3 days after the 8<sup>th</sup> and 12<sup>th</sup> Stamp (as the case may be) are received, and thereafter **until 15 November 2022** (Hong Kong time), subject to the 8 Stamps Spending Incentive Quota and the 12 Stamps Spending Incentive Quota respectively.

## 7. Collection details of Promotion Offer

- 7.1 The Welcome Offer and the Spending Incentive (collectively referred to as the “**Promotion Offers**”, each a “**Promotion Offer**”) cannot be altered, transferred, redeemed or exchanged for cash, other products

or services or other electronic value under any circumstances whatsoever.

- 7.2 You must follow the steps set out at [www.octopus.com.hk/collection\\_en](http://www.octopus.com.hk/collection_en) to collect the Promotion Offer.
- 7.3 Nothing in these Terms and Conditions shall oblige OCL to notify you of the availability of the Promotion Offer. Nevertheless, OCL may issue push notification to you through Octopus Mobile App if you have registered your Octopus in your Octopus Mobile App, and have opted-in to receive push notifications in the Octopus Mobile App before commencement of the relevant collection period.
- 7.4 Each Octopus can only store up to the applicable Stored Value Limit as set out in the Schedule of Fees and Guidelines relating to the use of Octopus, currently being HK\$1,000 or HK\$3,000 (as applicable). If the applicable Stored Value Limit has been reached at the time of collecting the Promotion Offer, you must spend such amount of stored value in the relevant Octopus that is of a value not less than that of the Promotion Offer before you will be able to collect the Promotion Offer again within the relevant collection period.
8. The Promotion Offer will be forfeited automatically without notice in the following situations:
  - 8.1 In the event that the Promotion Offer is not collected with the relevant Octopus in accordance with these Terms and Conditions; or
  - 8.2 If the relevant Octopus malfunctions, is suspended or cancelled, or is no longer valid for whatever reason(s) at any time prior to or at the time of when the Promotion Offer is collected.
9. In the case of any fraud or rejection, reversal or cancellation of any Registration or Eligible Transaction (as the case may be) in respect of which the Promotion Offer has been collected, OCL shall have the sole and absolute right to charge you an amount that is equivalent to the value of such Promotion Offer without prior notice.
10. No claims can be made against OCL in relation to any aspect of this Promotion or any failure in the communication networks, mobile applications, mobile devices or any interruption, interception, suspension, delay, blackout, loss, unavailability, mutilation, incorrect data transmission or other failure.
11. Any act that is found or suspected to be fraudulent may result in you being disqualified from participating in this Promotion and not being eligible for the Promotion Offer.
12. OCL has the sole and absolute discretion to amend or modify these Terms and Conditions at any time, which shall be effective immediately upon posting on OCL's website at [www.octopus.com.hk](http://www.octopus.com.hk).
13. OCL's decisions in relation to any and all aspects of this Promotion shall be final and conclusive.
14. No person other than the Eligible Welcome Offer Customer, the Eligible Spending Incentive Customer and OCL shall have any right under the Contracts (Rights of Third Parties) Ordinance (Chapter 623 of the Laws of Hong Kong) to enforce or enjoy the benefit of any of the provisions of these Terms and Conditions.
15. Any enquiries or issues relating to any item of the goods and/or services sold and/or supplied by the merchant(s) shall be referred to the relevant merchant(s) and/or supplier(s).
16. Subject to Clause 15 above, any enquiries or disputes concerning this Promotion must be made to OCL on or before **15 December 2022** by post to Customer Service, Octopus Cards Limited at 46/F, Manhattan Place, 23 Wang Tai Road, Kowloon Bay, Kowloon, Hong Kong, by facsimile (no.: 2266 2211), by calling Octopus Customer Service Hotline (no.: 2266 2222) or by email to [customerservice@octopus.com.hk](mailto:customerservice@octopus.com.hk).
17. These Terms and Conditions shall be governed by, and construed in accordance with, the laws of Hong Kong.
18. In case of any inconsistency or discrepancy between the English version and the Chinese version of these Terms and Conditions, the English version shall prevail.

19. Personal Information Collection Statements

- 19.1 The Octopus number of the relevant Octopus and the corresponding registration record as well as the transaction information retrieved by OCL from its system information for the purpose of this Promotion will be used by OCL for (a) identifying and verifying your eligibility to participate in this Promotion and/or receiving the Promotion Offer, (b) fulfilling the Promotion Offer and (c) sending notification pursuant to Clause 7.3 above.
- 19.2 You will be required to provide your name, contact information (namely, telephone number and/or address), the Octopus number of the relevant Octopus and/or information relating to the transaction in dispute to OCL when making an enquiry or lodging a dispute in relation to this Promotion. If you fail to provide the aforesaid information, OCL may not be able to process your enquiry or dispute.
- 19.3 Information collected, retrieved or received as aforesaid and which is solely for the purpose of this Promotion will be destroyed by **15 January 2023**.